



AGENDA ITEM NO. 8

St George Neighbourhood Partnership

11th December 2013

Report of: Denise James, Area Environment Officer

Title: **Neighbourhood Partnership Plan**

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This report is from the Area Environment Officer. It is for information.

Neighbourhood Partnership members are asked to note the Neighbourhood Partnership Plan produced by the Environment Sub Group at their meeting held on 18th October 2012 see Appendix A.

Background

At the NP meeting of 26th June 2012, it was highlighted that Bristol's waste contractor May Gurney had agreed to work with Bristol City Council to develop individual Neighbourhood Plans that address local waste and street scene issues.

The Waste Plan sets out how May Gurney and the Council will work with the NP, local residents and community-based organisations to ensure that service delivery is focussed on local priorities within the Partnership.

At a meeting held on 18th October 2012, the St George Neighbourhood Partnership's Environment Sub Group produced their Neighbourhood Plan.

The meeting agreed the following three priorities would form the basis of the St George Neighbourhood Partnership Plan

- 1. Street Cleansing** – with main focus on streets that suffer from high levels of On Street Parking, overflowing litter bins and refuse and recycling containers that are continually left out on the pavement. Actions would include co-ordinating sweepers, deep cleansing, gully clearance and weed control. Waste Doctors directed to tackle streets where recycling containers are constantly left on the street. Develop a series of deep cleansing programmes whereby all aspects of cleansing will be tackled, to ensure that targeted streets are cleansed to an acceptable standard and numbers of complains reduced.
- 2. Back Lanes & Public Rights of Way (PROW)**– with main focus on developing regular maintenance and clearance regime. Produce a map identifying all PROW in the NP area.
- 3. Fly-tipping& Bulky Waste** – Identify and map out hot spot areas, reduce incidents of fly-tipping, monitor and report on actions taken. Promotion of the Bulky Waste collections highlighting that residents who are in receipt of Job Seekers Allowance and Housing benefits are entitled to two free collections per year. It is hoped that this will reduce incidents of fly tipping and improve the local street environment.

Environmental Communications Campaign

It was also agreed to run an environmental communications campaign focused on a “Litter Awareness” to encourage the local community to dispose of their litter in a more responsible manner. Local schools would be invited to take part in a poster competition, whereby the pupils would design anti litter posters. The winning posters would be used to promote and deliver the campaign at a local level, on the Neighbourhood Partnership website, Public Forums, various community venues, schools and the local library. Local retailers would also be encouraged to display the winning posters. Maygurney have agreed to sponsor the competition and also promote the campaign within the NP area.

Recommendation

- The St George Neighbourhood Partnership note the Waste and Environment Plan produced by the Environment Group meeting held on 18th October 2012. **(Appendix A).**

Appendices: **Appendix 1: St George Neighbourhood Partnership Waste Action Plan 2012-13**

Appendix 1

St George Neighbourhood Plan 2012-13

	Priority/ Issue	Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
1.	Improve street cleansing of roads with high concentrations of parked cars and bins on streets. Target issues such as litter, detritus, weeds, blocked gullies and co-ordinating street sweeping crews.	Environment Sub Group to identify roads in the NP area that have street cleansing issues. Produce hot spot map. Create shared understanding of expectations May Gurney to relate how street cleansing will be improved.	Lead: Denise James Steve Rogers Wayne Barlow	27.02.13 – next Sub Group Meeting.	Identify hot spot areas from information gathered from complaints, Cllrs, meetings and partner agencies. officers	
		Area Environment Officer and Development Officer to engage with local residents, Neighbourhood Forums & Community groups to map environment issues hot spots and provide verbal update progress report to Environment Sub Group meeting on 27.02.13	Lead: Denise James/Denis Wise	27.02.13	Engage with all ages, ethnic backgrounds, disabled and non disabled people	
		Measure cleansing standards on identified roads prior to cleansing taking place.	Lead: Denise James/Steve Rogers/Wayne Barlow	08.03.13	Cleansing standards will be compared to national cleansing standards.	
		May Gurney and BCC to identify methods for delivering improved street cleansing.	Lead: Denise James/Wayne Barlow	08.03.13	DJ/WH to measure street cleansing standard ahead of cleansing	
		Measure impact of cleansing methods used	Lead Denise James Denis Wise	To be agreed once exact number of roads have been identified.	Customer satisfaction surveys, measure number of complaints received, carry out on street snap surveys.	
		Continue to monitor street cleansing contract – in particular street sweeping and weed spraying provide regular feedback	Lead: Denise James Wayne Barlow	06.06.13	DJ and MG provide quartley updates on service standards to Dec 2013.	
		Provide feedback to Neighbourhood Forums 'You Said We Did'	Lead: Denise James	Date to be agreed	First round of 2013 forum date.	

	Priority/ Issue	Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
2b	Back lanes and Public Rights of Way (PROW)	Area Environment Officer (AEO) to work with officers and PROW team, to identify PROW and produce GIS hot spot map. AEO to provide verbal update and map to Environmental Sub Group at their meeting on 27.2.13	Denise James Steve Rogers Chris Swinscoe Wayne Barlow PROW Team GIS Team	27.02.13	Identify hot spot areas from information gathered PROW team, and Cllrs, officers and partner agencies as well as evidence gathering from You Said We Did.	
		Establish what the current maintenance programme is for PROW with a view to upgrading the existing maintenance programmes. With a focus on PWOW that suffer from dense overgrowth issues. Given the current budget saving exercises being carried out, this may have an impact on what can be achieved. Therefore AEO to look at alternative means of maintenance works that could be carried out using volunteers.	Denise James PWOW Team	27.02.13	Note – due to Bird Nesting Season there are limitations as to what if any works are able to be carried out within the timescale. It is expected that any agreed maintenance works will commence Sept 2013.	
		In the case of private ownership, where possible establish ownership of back lanes and develop cleansing programme with owners.	Denise James Steve Rogers Chris Swinscoe	27.02.13		
		Deliver project actions and measure project impact to Environment Sub Group at their meeting on 06.06.13	Lead: Denise PROW Team	06.06.13		
3.	Flytipping & Bulky Waste	Environment Sub Group to identify hot spot areas where fly-tipping is an issue and produce Hot Spot Maps, using data gathered by AEO.	Lead: Denise James Chris Swinscoe Wayne Barlow	27.02.13	Gather information from complaints, Cllrs, You Said We Did, officers and partner agencies.	
		Area Environment Officer and Neighbourhood Development Officers to engage with local residents, Neighbourhood Forums & Community groups.	Lead: Denise James/Denis Wise	27.02.13	Engage with all ages, ethnic backgrounds, disabled and non disabled people	
		Deliver actions and measure project impact to Environment Sub Group on 06.06.13	Lead: Denise James Wayne Barlow Chris Swinscoe	06.06.13	Measure numbers of complaints received, through LAGAN & customer complaints, and hot spot maps, on street snap surveys	

	Priority/ Issue	Proposed Action	Who is responsible	Timescale	Measure / Monitoring	Update
		Where possible identify fly-tipping offenders with enforcement action – report actions to Environment Sub Group	Lead: Denise James Chris Swinscoe	06.06.13		
		Area Environment Officer and Neighbourhood Development Officers to engage with target groups to promote Bulky Waste Collection Service.	Lead: Denise James/Denis Wise Estate Management Team	06.06.13	Reduction in fly-tipping complaints in targeted areas.	
		Produce written report to Neighbourhood Committee on success of Neighbourhood Plan and review all three priorities.	Lead: Denise James	June/July 2012 date TBC		